

RENTALS IN CAYMAN

P. O. Box 10820
Grand Cayman KY1-1007
CAYMAN ISLANDS
Phone: 345-926-8452
Fax: 345-945-3617
Email: info@rentalsincayman.ky
Website: www.rentalsincayman.ky

Booking instructions:

Thank you for contacting Rentals in Cayman, Ltd., we appreciate your patronage. Contacting us by either phone (345-926-8452) or email (info@rentalsincayman.ky) is recommended, please be prepared to furnish the following information at that time:

- Property that you are interested in renting (if known)
- Dates that you are enquiring about
- Number of persons in your party, including children and ages (many properties are priced based on number of guests and all properties are licensed for a maximum amount by the CI Gov't)
- Any special requests or questions that you may have

Rates: rates posted are seasonal and can be discounted and changed from time to time. Weekly specials are often introduced, and monthly specially discounted rates from 25 – 40% can be negotiated depending upon the length of time requested.

Rates are subject to 10% government tax except where all inclusive rates are advertised.

Some property rates are based on number of persons in the rental property and also closely aligned with the Cayman Islands Department of Tourism Licensing process.

Fees: Some rentals are subject to cleaning and service fees; at the time of confirmation a statement will be provided.

Payment methods: We accept Visa, MasterCard, Discover cards, travellers cheques with confirmed ID, international money orders or bank drafts, cash and wire transfers. No personal cheques will be accepted. Credit cards will also be held as a security for damage/deposit. 50% deposits are required at the time of booking to hold a property. Properties cannot be held and confirmed until a deposit is received. 50% balance due before check-in. Credit cards can be subject to service fees (approx 3%) Damages resultant from guest stay will be charged at full replacement value on the credit card used for payment.

Once a property is booked and a credit card or other acceptable tender received to hold the booking, the deposit will be processed and a confirmation on RIC letterhead will be forwarded to the guest. The balance of the payment is due before arrival to the unit. If there is the need for damage collection (not normal wear and tear) the guest will be expected to report damage and a settlement reached.

Note: some units have lock boxes, where we will furnish the guest with a code prior to arrival and you can retrieve the key at your leisure upon arrival; other units we will arrange to leave the key for you to collect at the unit and some homes and villas have on-site managers for assistance.

Cancellations:

Fully refundable minus an administrative fee if cancelled prior to 6 weeks to the arrival date.

If cancelled within this time, a penalty of 3 nights rental plus an administrative fee will be charged.

Guests may also opt to apply the deposit to an alternative date if they wish to cancel with no penalty.

Waiver of liability: all guests agree to release Rentals in Cayman, Ltd., from any liability with regards to delays and postponements due to airlines and other suppliers. RIC, Ltd., is also relieved of any liability with regards to injury, damage, theft, or other circumstance that might occur at the property rented.

Assignment of property: if a reserved property becomes unavailable or is taken off the rental market after being reserved by the guest (at no fault of RIC), RIC will do everything possible to arrange alternative reservations in a comparable property and advise the renter in due time.

Use of property

Please note that all rental units are licensed by the Department of Tourism for a certain number of visitors/guests and this must be adhered to. All renters and their guests must at all times respect the property and the common areas of that property, clean up all garbage, litter and abide by the house rules to allow “quiet enjoyment” of the property by all. No loud parties or pool parties are allowed without express permission.

Visit our website at www.rentalsincayman.ky for information on all our properties.

Guests are required to read before mentioned details and sign in agreement. Guests are responsible for any damage to property incurred during the period of stay as they have contracted with Rentals in Cayman, Ltd.

Guest Signature: _____

Date: _____